

Full Year 2023 Earnings & Strategic Plan 2024-2026

Press conference

February 22, 2024

IMPORTANT LEGAL INFORMATION AND CAUTIONARY STATEMENTS CONCERNING FORWARD-LOOKING STATEMENTS AND THE USE OF NON-GAAP FINANCIAL MEASURES

Certain statements contained herein may be forward-looking statements, including, but not limited to, statements that are predictions of or indicate future events, trends, plans, expectations or objectives. In particular, the Group's "Unlock the Future" strategic plan, including the capital management and distribution policy, is based on the current views and intentions of the Board of Directors and is subject to change. Numerous factors may influence the actual dividend and share buy-back amounts in any given year, including AXA's earnings, applicable capital and solvency requirements, prevailing operating and financial market conditions as well as general economic conditions. In addition, the determination of such amounts is subject to proposal by the Board of Directors and approval of the shareholders of AXA. Undue reliance should not be placed on forward-looking statements because, by their nature, they are subject to known and unknown risks and uncertainties and can be affected by other factors that could cause AXA's actual results to differ materially from those expressed or implied in such forward-looking statements. Please refer to Part 5 - "Risk Factors and Risk Management" of AXA's Universal Registration Document for the year ended December 31, 2022 and "Operating Highlights – Risk Factors" on page 11 of AXA's Half-Year Financial Report as of June 30, 2023 for a description of certain important factors, risks and uncertainties that may affect AXA's business and/or results of operations. AXA undertakes no obligation to publicly update or revise any of these forward-looking statements, whether to reflect new information, future events or circumstances or otherwise, except as required by applicable laws and regulations.

In addition, this presentation refers to certain non-GAAP financial measures, or alternative performance measures ("APMs"), used by Management in analyzing AXA's operating trends, financial performance and financial position and providing investors with additional information that Management believes to be useful and relevant regarding AXA's results. These non-GAAP financial measures generally have no standardized meaning and therefore may not be comparable to similarly labelled measures used by other companies. As a result, none of these non-GAAP financial measures should be considered in isolation from, or as a substitute for, the Group's consolidated financial statements and related notes prepared in accordance with IFRS. "Underlying earnings", "underlying earnings per share", "underlying return on equity", "combined ratio" and "debt gearing" are APMs as defined in ESMA's guidelines and the AMF's related position statement issued in 2015. A reconciliation from APMs "underlying earnings" and "combined ratio" to the most directly related line item, subtotal, or total in the financial statements of the corresponding period is provided on pages 25 and 26 of AXA's Activity Report as of and for the year ended December 31, 2023 ("AXA's 2023 Activity Report"). APMs "underlying return on equity" and "underlying earnings per share" are reconciled to the financial statements in the tables set forth on page 39 of AXA's 2023 Activity Report. The calculation methodology of "debt gearing" is set out on page 44 of AXA's 2023 Activity Report. For further information on the above-mentioned and other non-GAAP financial measures used in this presentation, see the Glossary set forth on pages 42 to 47 of AXA's 2023 Activity Report. The treatment of certain non-GAAP financial measures in this presentation for these purposes may change over time in connection with the development of IFRS 17/9 reporting practices.

AXA's 2023 Activity Report is current as of the date hereof. The final version of AXA's 2023 Activity Report will be published as part of AXA's Universal Registration Document for the year ended December 31, 2023, which is expected to be filed with the AMF by the end of March 2024.





- **Strategic vision**Thomas Buberl, *Group CEO*
- **2** Execution of the Strategic Plan Frédéric de Courtois, *Group Deputy CEO*
- **3** Financial performance Alban de Mailly Nesle, *Group CFO*
- **4 Conclusion**Thomas Buberl, *Group CEO*



1 Strategic vision

Thomas Buberl
Group CEO

Full Year 2023 Earnings | Very strong performance

GROUP UNDERLYING EARNINGS¹

€7.6bn

+6% vs FY22 IFRS4

GROUP UNDERLYING EARNINGS PER SHARE³

+8%

vs FY22 IFRS4

GROSS WRITTEN PREMIUMS²

€103bn

+3% vs FY22 IFRS4

SOLVENCY II RATIO

227%

+12_{pts vs FY22}



Full Year 2023 Earnings | Revenue growth driven by P&C







HEALTH



€53.0bn €32.0bn €16.1bn

€1.6bn







+7% excluding non-renewed Group contracts¹

FY23 revenues vs FY22





Driving Progress 2023 | Successful delivery of key financial targets

FINANCIAL INDICATORS

UNDERLYING EARNINGS PER SHARE

3% to 7%

Target

2020 rebased-2023 CAGR

Achievement

+9%

2020 rebased-2023 CAGR

CASH REMITTANCE

€14bn

2021 – 2023 cumulative

▶ €16.4bn

2021 - 2023 cumulative

SOLVENCY II RATIO

190%
Target capital level

227%

at FY23

UNDERLYING RETURN ON EOUITY¹

13% to 15%

2021 to 2023

14.9%

ACHIEVEMENTS

- Simplified and focused on markets with leading positions
 - 22 non-core disposals, market leader in our core businesses
- Repositioned towards technical risks with successful transformation of AXA XL

85% of FY23 revenues from technical risks and fee-based businesses AXA XL FY23 underlying earnings at €1.9 billion

- Significantly reduced market risk -40% exposure to financial risks¹
- Cash focused
 From 58% to 79% cash remittance ratio
 (2016 to 2023)



AXA today | Well-positioned in the current environment to capture long-term opportunities

Current environment

- Diversified mix, high solvency and prudent asset allocation with resiliency to recession risks and geopolitical tensions
- Business skewed towards underwriting risks with limited interest rate sensitivity
- Cautious reserving, strict pricing discipline and focus on efficiency to navigate inflationary pressures

Long-term trends

- Capitalizing on protection needs resulting from retirement and healthcare
- Transformative impact from GenAI with data & AI initiatives to improve risk selection and efficiency
- Offering prevention and risk consulting services to help customers mitigate the effects of climate change consistent with AXA's Payer-to-Partner strategy



AXA today | Balanced between B2B and B2C



Largest global underwriter of corporate risks

P&C Commercial lines (≃35%)

Employee Benefits¹ (≃15%)

+ ASSET MANAGEMENT

≈50%Retail
Insurance

Top 3 European multi-line insurer

P&C (≃20%)

Life & Health (≃30%)



AXA today | A committed company towards its employees and society



Employees

- Launch of the We Care program in October 2023 for our employees across 4 pillars:
 - Caregiver policy
 - Domestic and sexual violence policy
 - Parental policy
 - Healthy You program
- All AXA's employees across 51 countries will have access to this program by the end of 2024

Society

- For the first time, AXA has published targets to drive the decarbonization of some of its P&C insurance portfolios
- Our €26bn green investments target by the end of 2023 has been exceeded
- Strenghtened commitment on biodiversity by being an early adopter of the TNFD disclosure recommendations
- 2,285 NGOs have been supported through AXA
 Hearts in Action, representing 37,650 volunteers



AXA today | Our performance at the service of shared values

End of 2023

Clients

 More than €50bn in claims compensated to bounce back after a claim

• €450M dedicated to climate related claims in France

Economy

- More than €30bn invested in the economy each year
- €11.7bn¹ of tax and social contributions paid, of which 36% in France

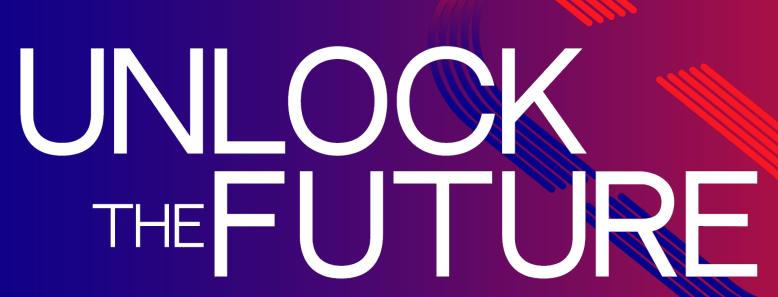
Employees

- €8.6bn of salaries and bonuses paid to our employees
- 17,000 recruitments globally including 6,000 in France

Shareholding

- **€3.8bn of dividends** paid to about 300,000 shareholders
- Almost 30% of employees are AXA shareholders and hold 4.36% of the capital





Excellence & Innovation for Customer Protection.



Focused on scaling our core business







Expanding AXA's responsible role in society

Care & Dare

Strong capital management





Ambitious financial targets 2024-2026

UNDERLYING FARNINGS PER SHARE

Driving Progress 2023 targets

3% to 7%

CAGR 2020 rebased - 2023

Unlock the Future targets

6% to 8%

CAGR 2023 - 2026E

UNDERLYING RETURN **ON EQUITY**

13% to 15% 2021 - 2023

▶ 14% to 16%

2024E - 2026E



CUMULATIVE CASH REMITTANCE

2021 - 2023

2024E - 2026E



2 Execution of the Strategic Plan

Frédéric de Courtois
Group Deputy CEO

AXA today | High quality and scaled businesses

WE ARE LEADERS IN THE MARKETS
WE COMPETE IN



#1 GLOBAL P&C COMMERCIAL LINES

WITH DISTINCT PRODUCT AND DISTRIBUTION CAPABILITIES

- Full product offering
- Global broker network combined with proprietary agents



€35bn P&C CL

€16bn AXA XL Insurance, €2bn AXA XL Reinsurance, €17bn AXA local SMEs and mid-market



#1 HEALTH IN EUROPE LEADING GLOBAL EB PLAYER

- Proprietary data
- Unique one-stop shop
 - Innovative services

€11bn Employee Benefits

€7bn Group Health, €4bn Group Protection

€9bn Individual Health



TOP 3 IN RETAIL INSURANCE IN EUROPE

LEADING POSITION

IN PROTECTION (JAPAN & HONG KONG)

- 25K proprietary tied agents¹
 Large, specialized, digital
 - Strong NPS and brand
 - Disciplined underwriting
 - Leveraging AXA IM expertise

€42bn Retail P&C & Life €18bn P&C, €24bn Life





Focused on scaling our core business



Fostering structural growth
Expanding selectively
Growing distribution



Scaling technical capabilities
Enhancing operational excellence
using new technologies and AI



Developing our inclusive insurance offers

Continuing our commitments

for the climate transition

People Strategy: attract and retain talents, upskilling our teams, Culture of Excellence

Solidity & Performance: discipline execution & capital deployment while maintaining a strong balance sheet and reinvesting for future growth



Driving Growth





P&C MID-MARKET

 White space in UK, Spain and Italy, selectively building in the US

NEW CORPORATE RISKS

Cyber and energy transition





EMPLOYEE BENEFITS FOR SME

 Rolling out underwriting automation and self service tool (employee and HR portals)

INCREASE SHARE OF AGENTS SELLING HEALTH

• +25% activation rate in tied agents





EXPAND PROPRIETARY DISTRIBUTION

- +400 tied agents in France, +850 in Japan
- +10% agent productivity

USE OF AI COMPUTABLE CONTRACTS

Efficiency, leakage reduction, exposure management

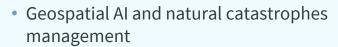




Scaling Excellence

Technical excellence





- Pro-actively adjusting AXA XL underwriting to changing market conditions
- Integrate the Digital Commercial Platform to deliver risk services





- Roll out proprietary pricing assets
- Strengthen on claims protocol
- Expand Integrated Health solution





- Scale dynamic pricing model
- Accelerate in Procurement
- Al powered fraud detection

Operational excellence

SYSTEMATIC AUTOMATION

BUSINESSES

ACROSS ALL

 Further digitalization of processes and unstructured data processing

SCALE PROVEN AI USE CASES

 Harmonized data landscape,
 >17 proven use cases rolled out on average to 6 entities





Expanding AXA's responsible role in society



INCLUSIVE INSURANCE

Addressing protection gaps in our markets

- Accelerate growth in Emerging Markets
- Develop solutions for underinsured populations in European markets





CLIMATE TRANSITION

Leverage unique expertise and assets to support our customers

- Deliver 9,000+ climate adaptation solutions
 & services¹ ranging from training, prevention and adaptation consulting in particular through AXA Climate
- Develop transition underwriting in P&C activities including energy, transportation and construction



Care & Dare | A key program on our strategic journey

Aligning our corporate culture, our employees' engagement and our strategic vision has always been the key to our company's success

Talent Management & Culture

- Improve retention of talent in a competitive landscape
- Develop skills to support our growth ambition
- Meet our team expectations for more empowerment

Capabilities

- Grow in a caring and daring environment
- Upskilling our teams
- Upgrading mobility and career management

Inclusion & Care

- Provide equal opportunities to succeed
- **Develop** We Care program

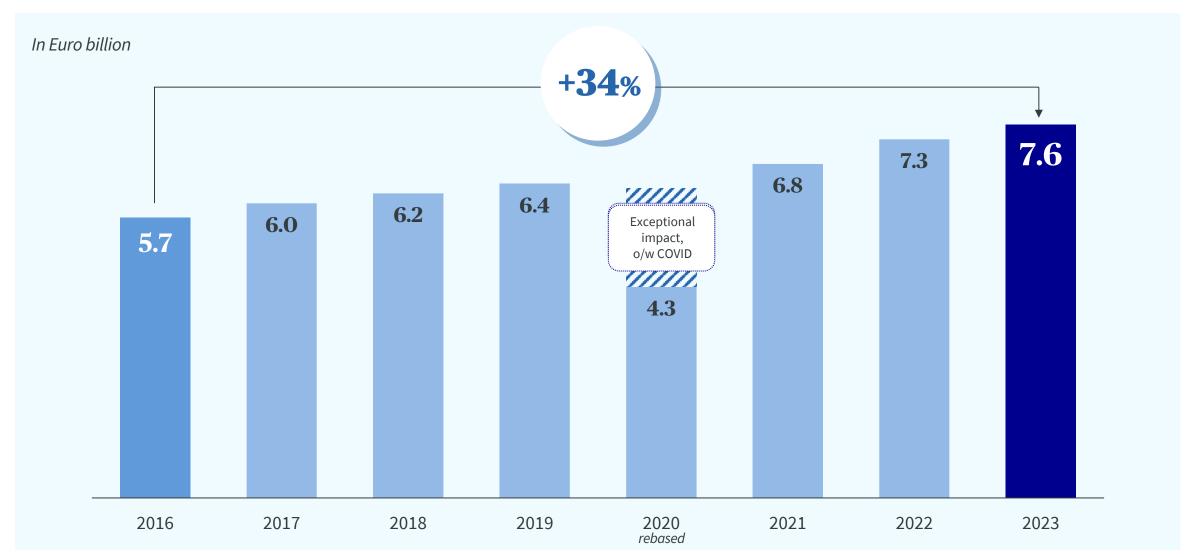




3 Financial performance

Alban de Mailly Nesle *Group CFO*

Underlying earnings in steady progress



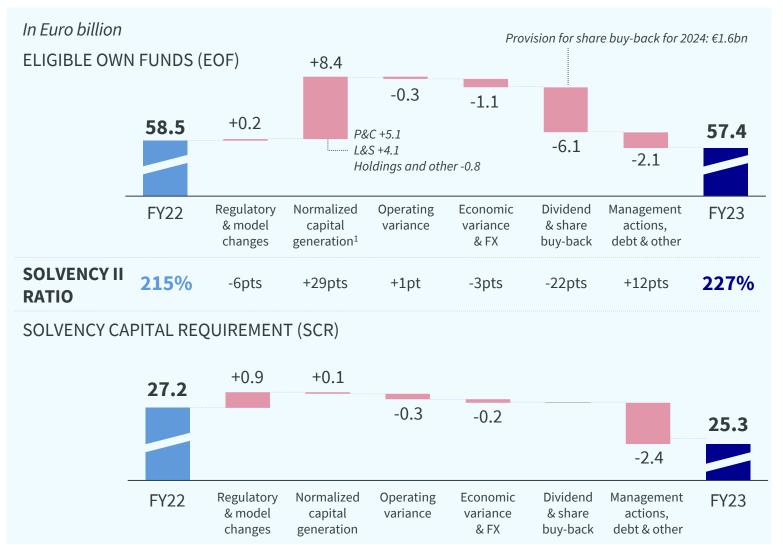


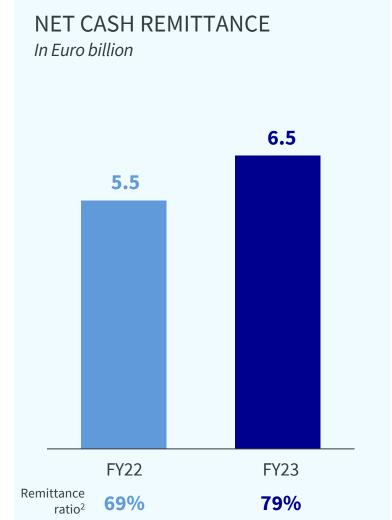
Full Year 2023 Earnings | Net income of Euro 7.2 billion





Full Year 2023 Earnings | Solvency II at 227%, supported by strong capital generation

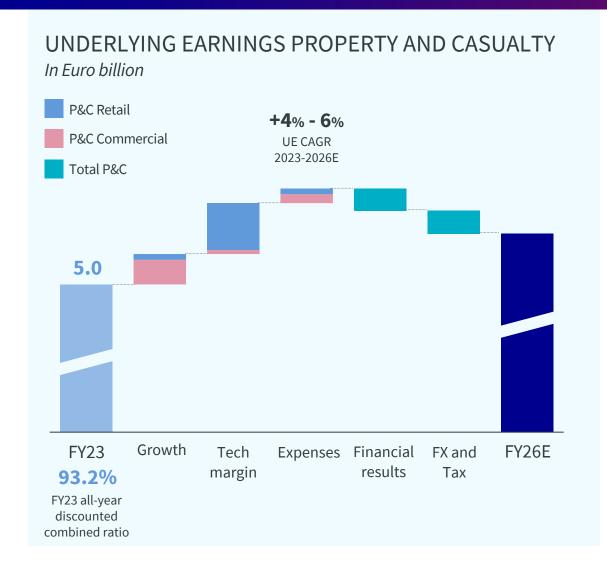








Continued profitable growth Property and Casualty



ca. +5%
Topline growth

- ca. +5% in Commercial lines including from selective growth in Mid-market and emerging risks
- ca. +4% in Retail mostly from pricing and good retention

ca. -2pts
CY undiscounted combined ratio

- Margin improvement in mid-market and SME as well as Retail incl. from near-term recovery
- Slight increase in Nat Cat budget to ca. 4.5pts
- Continued favorable PYD, discount benefit projected to decline modestly over the plan reflecting lower rates
- Continued expense ratio reduction

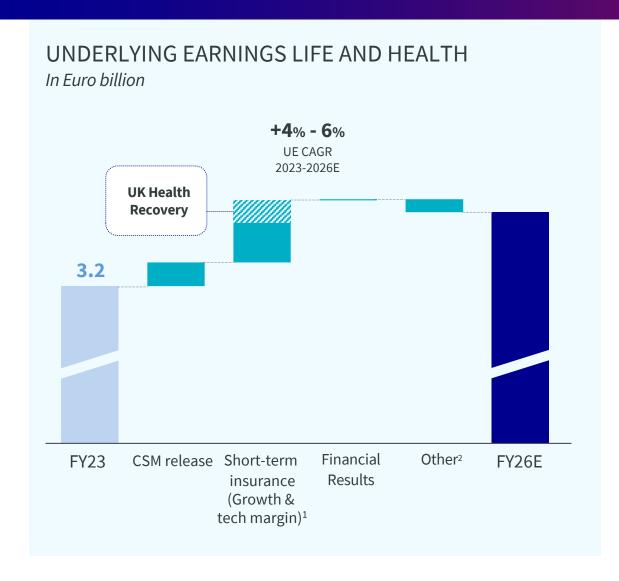
ca. **-€0.5bn**Financial results
(Pre-tax)

• -€0.8bn from **higher unwind of discount**, partly offset by **improved investment income**

ca. - €0.2bn
Tax items



Continued profitable growth Life and Health





In line with normalized CSM growth



 Growth driven by Employee Benefits and Individual Health



- Margin improvement in Health and Protection reflecting pricing and claims initiatives notably in EB and recovery in UK Health
- Continued expense ratio reduction



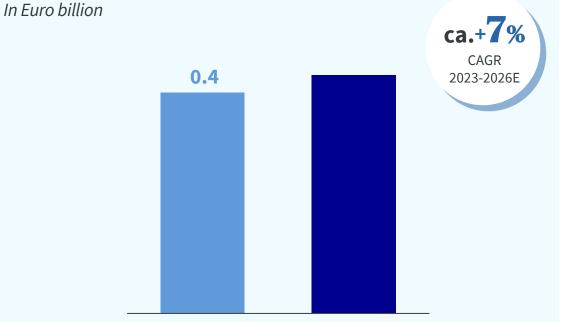
 Higher investment income offset by higher unwind of discount





Continued profitable growth Asset Management and Holdings





FY26E

 Continued positive momentum in third party net flows sustained by growth initiatives

UNDERLYING EARNINGS HOLDINGS

In Euro billion



- **Higher debt expenses** reflecting higher level of interest rates
- Increased investments including in technology
- Impact from **OECD tax**



FY23



Ambitious financial targets

UNLOCK THE FUTURE TARGETS

UNDERLYING EARNINGS PER SHARE¹ 6% to 8%

CAGR 2023 - 2026E

UNDERLYING RETURN
ON EQUITY¹

14% to 16%

CUMULATIVE CASH REMITTANCE



NEW CAPITAL MANAGEMENT POLICY

75% total payout ratio²



15% buybacks³

with dividend per share at least equal to prior year

* See glossary for terminology and important qualifying information, in particular with respect to the new capital management policy and its components.





4 Conclusion

Thomas Buberl
Group CEO



- Our **2023 financial results have been solid** and demonstrated our commitment to the society and our employees.
- Our strategic plan **Driving Progress has been successfully** completed. All four key financial targets have been achieved.
- The deep transformation of AXA allows us to look to the future with optimism. It is our foundation for the future.
- Today, we are launching our new strategic plan, Unlock the Future, based on three pillars: driving growth, scaling excellence and expanding our responsible role in society.
- The success of this plan is based on the skills and well-being of our employees and in strong capital management.





Q&A session



Thank you

AXA is a recognized sustainability leader

Dow Jones Sustainability Indices

Powered by the S&P Global CSA

Score: **81/100**In DJSI Europe & DJSI World indexes

DJSI accounts for 10% of performance conditions of AXA's shares for top management



2023 score: **68/100** with a sector average score of 46 Included in Euronext Vigeo indices



2023 score: AAA



2023 score: **B**



Included in the **Bloomberg Gender Equality Index** in 2023



ESG Risk Rating: 16.3 - Low risk¹



Scope

France: includes insurance activities, banking activities and holdings.

Europe: includes Switzerland (insurance activities), Germany (insurance activities and holding), Belgium (insurance activities and holding) and Luxembourg (insurance activities and holding), United Kingdom and Ireland (insurance activities and holding), Spain (insurance activities), Italy (insurance activities), and AXA Life Europe (insurance activities).

AXA XL: includes insurance and reinsurance activities and holdings.

Asia, Africa & EME-LATAM: includes (i) insurance activities and holding in Japan, insurance activities in Hong Kong, Thailand P&C, Indonesia L&S (excluding the bancassurance entity), China P&C and Malaysia P&C (insurance activities until June 2022 as disposed on August 30 2022), South Korea, and Asia Holding which are fully consolidated, and China L&S, Thailand L&S, the Philippines L&S and P&C, Indonesian L&S and India (L&S insurance activities and holding) bancassurance businesses which are consolidated under the equity method and contribute only to NBV, PVEP, the underlying earnings and net income, (ii) Morocco (insurance activities and holding) and Nigeria (insurance activities and holding) which are fully consolidated, (iii) Mexico (insurance activities), Colombia (insurance activities), Turkey (insurance activities and holding) and Brazil (insurance activities and holding) which are fully consolidated, as well as Russia (Reso) (insurance activities) which is consolidated under the equity method and contribute only to the underlying earnings and net income, and (iv) AXA Mediterranean Holding.

Transversal & Central Holdings: includes AXA Assistance, AXA Liabilities Managers, AXA S.A. and other Central Holdings.

AXA Investment Managers: includes AXA Investment Managers, Architas, Capza, and Asian joint ventures accounted for under the equity method.



Glossary (1/2)

Asset Management net flows: Net inflows represent Inflows of client money less outflows of client money. Net inflows are used by the Management to measure the impact of sales efforts, product attractiveness (mainly dependent on performance and innovation), and the general market trend in investment allocation.

Asset Management cost income ratio: ratio of general expenses excluding distribution-related expenses to gross revenues excluding distribution fees received.

Assets under management ("AuM"): the assets the management of which has been delegated by their owner to an asset management company such as AXA Investment Managers. AuM only include funds and mandates which generate fees and exclude double counting.

Average assets under management ("Average AuM"): an annual measure of the assets during the period, taking into account net flows, market effect and foreign exchange to compute the year-to-date average. They also excludes assets held in joint venture companies which are consolidated under the equity method.

Capital-Light G/A Products: encompass all products with no guarantees, with guarantees at maturity only or with guarantees equal to or lower than 0%.

Contractual Service Margin ("CSM"): a component of the carrying amount of the asset or liability for a group of insurance contracts representing the unearned profit to be recognized as services are provided to policyholders.

CSM Release: the portion of CSM stock net of reinsurance at the end of the defined period flowing through profit and loss representing the estimated profit earned by the insurer for providing insurance services during the reporting period.

Eligible Own Funds ("EOF"): represents the surplus derived from a Solvency II balance sheet. EOF is defined as the excess of market value of assets over best estimate liabilities and risk margin as per Solvency II regulation

Economic variance: the variance of the year end CSM arising from changes in market conditions net of the underlying return on in-force.

Financial result: investment income on assets backing Building Block Approach (BBA) and Premium Allocation Approach (PAA) contracts as well as assets backing shareholder's equity, net of the insurance finance expenses (IFE) defined as the unwind of the present value of future cash flow.

Gross Written Premiums & Other Revenues: insurance premium collected during the period (including risk premiums, premiums from pure investment contracts with no discretionary participating features, fees and revenues, net of commissions paid on assumed reinsurance business). Other Revenues represent premiums and fees collected on activities other than insurance (i.e., banking, services and asset management activities).

New Business Contractual Service Margin ("NB CSM"): a component of the carrying amount of the asset or liability for newly issued insurance contracts during the period, representing the unearned profit to be recognized as insurance contract services are provided.



Glossary (2/2)

New Business Value ("NBV"): the value of newly issued contracts during the current year. It consists of the sum of (i) the New Business Contractual Service Margin, (ii) the present value of the future profits of Short-Term Business newly issued contracts during the period, carried by Life entities, considering expected renewals, and (iii) the present value of the future profits of pure investment contracts accounted for under IFRS 9, net of (iv) the cost of reinsurance, (v) taxes and (vi) minority interests.

New Business Value Margin ("NBV Margin"): the ratio of (i) New Business Value representing the value of newly issued contracts during the current year to (ii) PVEP.

New capital management policy: Subject to Board and Shareholders' Annual General Meeting approvals and absent (1) for share buy-backs, any significant earnings event (i.e., significant deviation in the Group's UE) and (2) for dividends, the occurrence of a significant capital event (i.e., an event that significantly deteriorates Group solvency). Board discretion includes taking into account AXA's earnings, financial condition, applicable capital and solvency requirements, prevailing operating and financial market conditions and the general economic environment.

Operating variance: the variation of the year-end CSM vs the expected at opening due to (i) the differences between realized and expected operational assumptions, (ii) changes in assumptions such as mortality, longevity, lapses and expenses, and (iii) impact of model changes. Operating variance is net of reinsurance.

Present Value of Expected Premiums ("PVEP"): the new business volume, equal to the present value at the time of issue of the total premiums expected to be received over the policy term. PVEP is discounted at the reference interest rate and PVEP is Group share. PVEP is net of reinsurance and presented group share.

Solvency II ratio: is calculated as per Solvency II and is equal to EOF divided by SCR. It is estimated primarily using AXA's internal model calibrated based on an adverse 1/200 years shock. For further information on AXA's internal model and Solvency II disclosures, please refer to AXA Group's Solvency and Financial Condition Report (SFCR) as of December 31, 2022, available on AXA's website (www.axa.com). The Solvency II ratio as of December 31, 2023 is adjusted to give effect to the full Euro 1.6 billion share buy-back announced today, reflecting Euro 1.1 billion ordinary share buy-back announced today and Euro 0.5 billion share buy-back to offset earnings dilution from reinsurance agreement for in-force Savings portfolio at AXA France

Solvency Capital Requirement (SCR): the denominator of the Solvency II ratio, set at a level to ensure that insurers and reinsurers are able to meet their obligations towards policyholders and beneficiaries over the next 12 months, with a 99.5% probability. It can be calculated either based on the standard formula or an internal model

Technical experience: consists of the impacts on the underlying earnings of (i)the difference between the expected and incurred cash-flows of the defined period, (ii) the risk adjustment release, (iii) the changes in onerous contracts and (iv) the other long-term elements which are mainly composed of non-attributable expenses.

Underlying Return on in-force: the release of the time value of options & guarantees plus the unwind of CSM at the reference rate plus the underlying financial overperformance.



Notes (1/2)

Changes at comparable basis are constant Forex, scope and methodology for activity indicators, and at constant Forex for earnings, unless otherwise specified.

Page 5

- 1. Change at constant FX.
- 2. Change at constant scope and FX.
- 3. FY23 UEPS +29% vs FY22 restated under IFRS17/9.

Page 6

1. Refers to the two large International Group contracts in France.

Page 8

1. Change in market risk in the Group SCR under a full internal model between 2016 and 2023.

Page 10

1. Including Group Pension and run-off portfolios.

Page 12

1. End of 2022.

Page 17

- 1. In mature markets, including salaried sales networks.
- 2. Excluding ca. Euro 6 billion from Asset Management, Group Pension and Banking, and run-off portfolios.

Page 21

1. Cumulative 2024E-2026E. These include (i) training/education, (ii) risk assessment/awareness, (iii) gap analysis, (iv) prevention/adaptation solution, and/or (v) crisis management/remediation.

Page 25

1. Change at constant FX.



Notes (2/2)

Changes at comparable basis are constant Forex, scope and methodology for activity indicators, and at constant Forex for earnings, unless otherwise specified.

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- 1. Normalized capital generation refers to operating capital generation excluding operating variance.
- 2. Reflecting ordinary cash remittance of Euro 5.2 billion in FY22 and Euro 6.3 billion in FY23.

Page 28

- 1. Including expenses.
- 2. Represents primarily non attributable expenses, tax, and forex.

Page 30

- 1. For UEPS and ROE, 2022 and prior years are based on IFRS4.
- 2. Payout based on underlying earnings per share.
- 3. "Ordinary" share buy-backs. Excludes those in relation to the neutralization of earnings dilution from certain disposals and in-force management transactions, as well as the dilutive effect relating to employee share offerings and the exercise of stock options.

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1. For the ESG Risk Rating ranking of AXA Group, please refer to Sustainalytics' website: https://www.sustainalytics.com/esg-rating/axa-sa/1007999484.

